

Sample Phone Scripts

When someone answers:

Hello this is.... {*Your Name*} and I'm calling on behalf of Fr. Marc Reszel from St. John of the Cross Parish.

Is this Mr. or Mrs. [*Name*] or May I speak to Mr. or Ms. [*Name*]

Hello! As the Covid 19 pandemic continues to make life difficult, I am calling as part of a team of volunteers from St. John of the Cross that is reaching out to parishioners to say hello, reassure you that you are not forgotten and ask if there is some way I/we can be of assistance.

Additional questions you can ask...

- Do you currently receive the bulletin? If not, I would be happy to arrange for it to be mailed to you.
 - Do you have a question about the parish or school or what is happening that I can answer? Have you been able to watch the mass livestreamed on TV?
 - Is there something I can pray for with you? Let's say an Our Father or Hail Mary for an answer to your prayer.
 - Can I call and check in with you again? Next week or in a few days?
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If call goes to voicemail

Hello this is... [Your Name]

As the Covid pandemic continues to make life difficult I am calling on behalf of Father Marc Reszel from St. John of the Cross Parish to check in and see how you are doing. I am part of a team of parishioners that is calling some of our elderly parishioners to let you know that we are here for you and to see if there is something we can assist you with.

Please don't hesitate to call me at the following number if you have a question or if there is something I can help you with. [Your number]

Again, my name is _____ and I am calling on behalf of St. John of the Cross and Fr. Marc Reszel.

